

Fall 2012

McQuade Messenger- Fall 2012

Merrimack College

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Repository Citation

, . (2012). McQuade Messenger- Fall 2012. .

Available at: <http://scholarworks.merrimack.edu/messenger/24>

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McQuade Messenger Fall 2012



FROM THE DIRECTOR'S DESK

Welcome Back! The energy is palpable as the weather turns cooler and we refocus our minds on academic pursuits. Faculty, be sure to send us copies of your publications for the Tolle Lege Collection. This year's celebration will be February 5, 2013 at 3:30pm.

We've had some changes here at McQuade. We will miss Helen Hanigan and Wendy Liu, and we're delighted to welcome Frances Nilsson and Catherine (C.J.) Wong to our permanent staff.

We're excited to be rolling out a new [liaison service model](#), with each school of the college having a dedicated librarian (more details below), a rededicated Access Services team to help you borrow whatever you need, and the Resource Management group to find and acquire materials to support your teaching and learning.

Don't forget to [reset your password](#) to continue accessing materials from off campus!

~ Kathryn GeoffrionScannell



WHAT'S HAPPENING?

WELCOME CJ



We are pleased to welcome Catherine (C.J.) Woodworth Wong to the McQuade Library staff as our new part-time Instruction/Liaison Librarian. CJ is our [Science and Engineering Liaison](#) and provides reference services during Monday and Wednesday evenings.

CJ comes to us with a strong STEM (science, technology, engineering, & math) background. She received her Master of Science in Biological Sciences

and Bachelor of Science in Zoology from Eastern Illinois University where she studied the [effects of habitat fragmentation on southern flying squirrels](#). She earned her Master of Science in Library and Information Science from University of Illinois at Urbana-Champaign. She is also currently a part-time Biology professor at Endicott College. She has worked as a part-time reference librarian at Quinnipiac University where she provided reference services and performed collection development in the biological sciences.

**Stop by the library's Research Center
(2nd floor across from the computer lab) to meet CJ!**

MEET THE ACCESS SERVICES LIBRARY STUDENT ASSISTANTS

Friendly Access Services Library Student Assistants play a highly visible and important role in library operations by serving as the first point of contact for the library's patrons. Supervised by [Christina Condon](#), Access Services Manager, and [Joseph St. Germain](#), Evening Access Services Manager, library student assistants are carefully trained to assist patrons and facilitate access to library resources. Assistants work at the first floor Help Desk where they check materials in and out, answer patron questions, and refer patrons to other staff or in the stacks where they find and shelve materials.

WHAT'S NEW?

NEW LIAISON PROGRAM @ MCQUADE

McQuade Library's liaison program has been created to improve communication and encourage collaboration between the librarians and faculty. Librarians work with faculty in specific academic departments and serve as the primary contact between those departments and the library.

The goals of the library liaison program are to:

- Increase library awareness of faculty curricular needs
- Strengthen collection development activities
- Improve information literacy activities

We encourage faculty to contact their liaison today to learn more about how McQuade Library can support their departments' research and resource needs:

Business Liaison: Frances Nilsson	nilssonf@merrimack.edu 978-837-5064
Education Liaison: Melinda Malik	malikm@merrimack.edu 978-837-5016
Humanities Liaison: Lyena Chavez	chavezl@merrimack.edu 978-837-5045
Science & Engineering Liaison: Catherine (C.J.) Wong	wongc@merrimack.edu 978-837-5350
Social Sciences Liaison: Donna Maturi	maturid@merrimack.edu 978-837-5267

To learn more about the program click on the [LIAISON tab](#) of the [Faculty Services and Resources](#) online guide. If you have questions about this new program, please contact [Lyena Chavez](#), Head of Instruction & Outreach.

THE NEW LIBRARY ONLINE CATALOG IS LIVE!

NOBLE – the North of Boston Library Exchange – launched a new library catalog on Tuesday, May 29th. Try it out!

New Features:



Pictured (from left to right): Neil Gagnon, Ryan Rivard, Marie Alexander, Neha Patel, Chanthida Duong, Tony Brunco, Anderson Sanchez, Katherine Almonte, Brandy Liljebblad, Liz Greeley, and Lisa Vassallo. Not pictured: Ariel Valdes, Tania Batista, and Olivia Currier.

This fall three new students, Olivia Currier, Neil Gagnon, and Lisa Vassallo, join eleven returning student assistants who have all proven themselves to be professional, customer service focused, and skilled employees.

THE LIBRARY... ON YOUR SCHEDULE

Need a place to study? For the third consecutive year McQuade Library is open extended hours to all Merrimack College students, faculty, and staff.

Throughout the semester, with the exception of some holidays, the library will open Sunday at 10:00 a.m. and remain open until Friday at 12 midnight. The library will be open 10:00 a.m. – 12 midnight on Saturday.

**Be sure to have your MACK Card with you
Sunday – Thursday from 12:00 midnight – 7:30 a.m.
&
Friday – Saturday from 5:00 p.m. – 12 midnight
as you will need it to swipe into the building.**

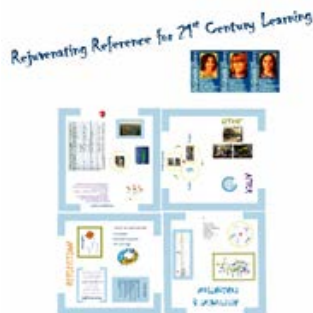
During extended hours, dedicated and friendly Overnight Library Assistants are available at the 1st floor Help Desk to check out library materials and provide basic support for library resources, computers, and printers.

So don't forget, whether you need a last minute resource for your assignment, a DVD for movie night, or a quiet place to study, the library is open when you need it.

Contact [Joseph St. Germain](#), Evening Access Services Manager, with any questions or concerns.

REJUVENATING REFERENCE SERVICES FOR 21ST CENTURY LEARNING

Three members of the Instruction & Outreach team, [Lyena Chavez](#), [Melinda Malik](#), and [Donna Maturi](#), presented at the [ACRL New England Chapter Annual Conference on Friday, May 18, 2012](#).



In their presentation titled, "Rejuvenating Reference Services for 21st Century Learning," they discussed how bold and visionary ideas led to McQuade Library's very own "renaissance" in reference services and explored how their new vibrant blended model of service delivery and redesign of library spaces enabled them to meet the needs of the community.

XBOX 360 @ MCQUADE!

Did you know that the McQuade library has a collection of over

- Search the catalog more precisely
- Build, save, and share your own booklists
- Be able to obtain and reset your password/PIN online
- Receive pick-up notices via text message or email
- Suspend requests while you're on vacation

Set Your Library Password

Whether new or returning, [set your library password](#) so you can:

- Access library databases off campus
- Download [Overdrive](#) & [ebrary](#) electronic books ([learn more here](#))
- Order materials (aka place hold requests) from other NOBLE libraries
- Renew your items online

To set your password:

- [Click the here](#) or the Your Account Login in the [library catalog](#).
- Click **RESET YOUR PASSWORD**.
- Enter the barcode number on the BACK of your MackCard and click **SUBMIT**
- An email will be sent to your Merrimack email. Click the link in the email and enter your password.

See our [Evergreen Catalog](#) online guide for more information or [view a video demonstration](#).

NEW IN THE ERC



Literature Bags are used for promoting early literacy skills for children in grades PreK – 2. Check out the new location in the [Education Resources Collection \(ERC\)](#).

NEW IN DATABASES

A to Z & Subject Database lists

See a list of all new databases McQuade has added recently on our new [Databases](#) guide, and refresh your knowledge of databases in your discipline. Among the new databases are a [suite of Britannicas](#) geared for different age groups plus a Spanish-language version and the [Nursing Resource Center](#), all provided by the Massachusetts Library System.

There is also the new [Sage Knowledge](#) portal of social science works (formerly Sage Reference), a new portal for searching the [Ovid Sports Medicine Collection](#) of books and journals, and a reminder of the [NAXOS Sheet Music Library](#).



Career Resources



[Vault Career Insider](#) — Register and find information on resume writing, business careers, industries, employers, and more. Guides can be downloaded and viewed online.



15 Xbox 360 games, including NHL 12, Fable III, Call of Duty: Modern Warfare 3, and FIFA Soccer 12 to play at the library on the 2 large screen TVs near the fireplace on the 1st floor or to check out of the library for 5 days!



If you would like to make a suggestion of Xbox 360 games for the library to purchase, please contact [Frances Nilsson](#), Head of Resource Management.

With the forthcoming NHL lockout, NHL 12 may be your only chance to watch hockey this fall!

LIBRARY HOURS

ALL LIBRARY SERVICES AVAILABLE

Weekday	Time
Monday – Thursday	7:30a.m. – 12:00a.m. midnight
Friday	7:30a.m. – 5:00p.m.
Saturday	10:00a.m. – 5:00p.m.
Sunday	10:00a.m. – 12:00a.m. midnight

EXTENDED EVENING HOURS, MACKCARD ID REQUIRED, LIMITED SERVICES

Weekday	Time
Sunday – Thursday	12:00a.m. midnight – 7:30a.m.
Friday	5:00p.m. – 12:00a.m. midnight
Saturday	5:00p.m. – 12:00a.m. midnight

MEDIA CENTER REGULAR HOURS

Monday – Friday	8:30a.m. – 4:30p.m.
Saturday & Sunday	Closed

INCLEMENT WEATHER POLICY

Call the Campus Weather Emergency number 978-837-5700 in the event of extreme weather.

If the recording states "Merrimack College is closed" all classes are cancelled, and offices throughout the campus are closed, including the library.

Going Global — Explore internships and job opportunities around the world plus guides to working in 36 countries, and 40 U.S. & Canadian cities. To access Going Global your first time, click [here](#) and log into MyMack. From there you can go to Going Global and set up your own Going Global username and password for use on and off campus.

The resources are provided courtesy of the [O'Brien Center for Student Success](#) and [McQuade Library](#).

Mergent and D&B Additions

McQuade has expanded our [Mergent Online](#) subscription to include more equity and bond reports, international stock prices, and economic statistics plus [First Research](#) industry reports, [D&B Key Business Ratios](#) and the [Mergent InvestorEdge](#) portal to company bond, equity and annual reports back to 1996.



[First Research](#) covers 900 U.S. industries with competitive landscape, marketing, finance & regulation, human resources, industry outlook, leading industry drivers, issues, challenges & trends plus executive insights & call prep questions.



[D&B's Key Business Ratios](#) provide solvency, efficiency and profitability ratios by industry and for select private, nonprofit and public companies used to compile norms. Data is aggregated by company size with 3 year comparisons, and can be downloaded to spreadsheets. D&B's Industry Norms & Key Business Ratios books are available in the [Mergent Archives](#) back to 1979.

