Merrimack College

Merrimack ScholarWorks

Honors Senior Capstone Projects

Honors Program

Spring 2018

United Technologies Corporation: Pratt and Whitney Analysis

Emily LeClerc Merrimack College, leclerce@merrimack.edu

Follow this and additional works at: https://scholarworks.merrimack.edu/honors_capstones



Part of the Business Analytics Commons, and the Business Intelligence Commons

Recommended Citation

LeClerc, Emily, "United Technologies Corporation: Pratt and Whitney Analysis" (2018). Honors Senior Capstone Projects. 41.

https://scholarworks.merrimack.edu/honors_capstones/41

This Capstone - Open Access is brought to you for free and open access by the Honors Program at Merrimack ScholarWorks. It has been accepted for inclusion in Honors Senior Capstone Projects by an authorized administrator of Merrimack ScholarWorks. For more information, please contact scholarworks@merrimack.edu.

United Technologies Corporation: Pratt and Whitney Analysis Emily LeClerc

BUS4402: Strategic Analysis & Decision Making, Professor Robert Miller

Current Overall Strategy

The Collaboration Strategy

This strategy distributes costs, risks, and sales across third party companies. This helps negate some of the risks associated with the PESTEL categories outlined below.

PESTEL ANALYSIS

Political

- State of the defense industry
- 2. Global/National Political Climates
- Defense Spending
- 4. Foreign Policy
- 5. Active Military Flights
- 6. Deficit Reduction Efforts
- 7. Gov't Power Struggles

Economic

- **Economic Growth**
- 2. Economic Depressions
- 3. Vacation Rates

Social

- Aircraft demand
- 2. Predicted Air Traffic
- Fuel Price
- Airline Profits
- 5. Labor Issues
- 6. Skills Gap
- Consolidation
- 8. Bankruptcies
- Safety Concerns
- Health Concerns Terror Attacks
- 12. Natural Disasters

- Retirement of Legacy Engines Technological Improvements
 - Development Timeframe

Environmental

Technological

- PurePower Engines
- U.S. Environmental Laws
- Clean Air and Water Acts
- 4. Noise Pollution

Legal

- Gov't/ Commercial Contracts
- 2. Fixed-Price Contracts
- 3. International Laws
- **Environmental Laws**

Mission

To be a world leader in design, manufacture, and service of aircraft engines and auxiliary power units for commercial and military aircrafts.

Market Segment

Pratt and Whitney is the leading global supplier in the business jet, military, commercial and general aviation market.

They primarily produce and develop "families of large engines for wide- and narrow- body and large regional aircraft in the commercial market and for fighter, bomber, tanker, and transport aircraft in the military market" (UTC Annual Report, pg. 4).

Products

Commercial engines: PurePower PW1000G, V2500, GP7200, PW4000-94, PW-100, PW-112, PW2000, PW6000, JT8D, JT9D, Turbofan, Turboprop, and Turboshaft.

Military Engines: F100, F117, F119, F135, and T900 Engines.

Auxiliary Power Units: airborne power units, "ground power units and, small expendable and recoverable turbojet propulsion systems" (Auxiliary Power Units, para. 2).

Financial Analysis

Compared to Honeywell Aerospace and GE Aviation, Pratt and Whitney has average levels of revenue, operating income, and assets. The stand out data was the order backlog of 61,800,000 which indicates long term financial stability and guaranteed revenue for the next fiscal year. This stability can be seen in the increase in revenues of \$1,266,000 in 2017.

Five Forces Analysis

Entrants

- Cost impediment
- 2. Technology is too advanced
- Legal barriers
- Patents/IP

Rivals

- Honeywell Aerospace
- 2. GE Aviation

Buyers

Government and Airlines

Suppliers

- Reverse Integrated into domestic and international suppliers
- Exclusive rights to certain raw materials

Substitutes

- Actuation/Air/Thermal MGT Turbofan/prop/shaft
- True Choice
- Combat/Rotocraft Planes
- 5. Tanker/Transport Vehicles

VRIO Method

- . Determine the resources and capabilities
- 2. Categorize as:

People & Assets or Systems & Processes and then as:

Tangible or Intangible.

3. Assess according to the criteria of being

<u>V</u>aluable

Rare

Organized to exploit <u>I</u>nimitable (VRIO).

4. Place into the categories of:

Key Weaknesses. Key Strengths

Resources and Capabilities

3	langible	intangible
People and Assets	PurePower C-Series Engine Contract	Patents & Intellectual Property
	International Locations	Order Backlog (64.3m)
	Gov't Defense Contracts	Collaboration Interests in IAE
	Backwards Integration into Suppliers	Aircraft & Engine Certifications & Designs
Systems and Processes	Maintenance &Servicing	UTC Employee Savings Plan
	Shop Floor Layout	ACE
	Repair & Overhaul Services	Employee Scholar Program
	Collaboration on Production & Gov't Supply	Lump-Sum Retiree Pension Distribution

Application

Key Strengths:

- Backwards integration into suppliers
- Efficient Shop Floor Layout
- 3. International Locations
- 4. Order Backlog
- 5. PurePower C series contract
- 6. Aircraft Engine Certification and Designs
- 7. Patents and Intellectual Property
- 8. Collaboration on producing and supplying the Government with certain engines

Key Weaknesses:

Government Defense Contracts Amounts

Implemented Strategies

Business

Cost Leadership through Operational Efficiency

Lower engine prices to acquire sales

Product Differentiation

PurePower engine provides a lower fuel, lower noise option for airlines with high fuel costs

Internal diversification

Related commercial and military product lines

Corporate

Innovation Leadership

Vertical assembly line increasing production capabilities which ties to patient innovation

Patient Innovation

Accumulating assets and resources over time for utilization in innovation efforts Vertical Integration/Outsourcing

Employee integration into suppliers to troubleshoot production problems and ensure part quality

Strategic Alliances

IAE, EA, etc. alliances between aerospace and defense corporations

Strengths

- 1. Aircraft Engine Certification and Designs
- 2. Backwards integration into suppliers
- 3. Collaboration on producing and supplying the Government with certain engines
- 4. Efficient Shop Floor Layout
- 5. International Locations
- 6. Order Backlog (64.3 Million)
- 7. Patents and Intellectual Property 8. PurePower C series Contract

Prior analyses:

Gov't Defense Contracts due to lower amounts awarded to Pratt & Whitney vs rivals.

Weaknesses SWOT ANALYSIS

2. New data:

Pratt and Whitney has shored up this weakness. They are the current #6 company awarded Gov't Defense Contracts.

They trail behind:

Lockheed Martin Corp., The Boeing Co., Raytheon Co., General Dynamics Corp., and the Northrop Grumman Corp.

Government contracts

The total amount generated for UTC from government contracts in 2016 was \$6,909M, 1.47% of the defense budget for the year.

Opportunities

2. Increased defense spending

The 2018 defense budget prefaces an anticipated increase in the allocation to UTC.

Order Backlog This indicates future revenues as the order has

Threats

- Innovation by competitors
- 2. Legal challenges across countries Different safety, work, & production requirements.
- Economic downturns
- 4. Long development process Rivals innovation during this process may

negate the need for new product or innovation.

5. Delivery scheduled multiple years out Changes in the economy could result in cancelled orders and a loss in revenue



been received.