
Updates from Lyena - Week of 8/30

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McQuade Library

Hello

It was an excellent first week of classes! We moved into our new library services desk and were able to assist students with directional and library questions and refer students with technology questions to our new MACK tech bar. More work will be happening at library services desk- there will be an accessible lower counter (built into the left door) to be ADA compliant and more aesthetic improvements. We will also be receiving new furniture for back area. President Hopey came by to look at the space this week too - he is thrilled with progress so far and so are we!

I will admit I was a bit overly enthusiastic to use my free meal swipe for dinner on Wednesday night- maybe it was because I didn't have to cook it myself?

I want to remind everyone to continue to track **ALL** touchpoints/interactions in Zoho (see my email for login info). Please let me know if you need a refresher and let CJ know if you have questions about the form. Attached are quick "Using Zoho" Instructions that Kadie created.

Shout outs

Chris Coflan helped with ipad distribution early in the week. **Linda Wilkins** got us caught up on reshelving and emptied 10 bins of books during one shift!

Library Instruction Update

We are offering 5 library workshops this week; see calendar for details. Frances is conducting our first of many remote BUS1100 library workshops on Monday. CJ is facilitating three additional course-integrated library workshops (HSW5350G, IDS1010-A, and BIO3061) this week including one for the new Special Topics in Interdisciplinary Studies "Global Pandemics" course. Kadie and I are preparing for many more fall workshops. Gabby will be offering virtual Overdrive/Libby workshops; stay tuned for details.

Welcome, Naomi!

Naomi Abrego is completing an internship at McQuade this year. Naomi is a senior health science major with a minor in Spanish. Naomi will be working with C.J. on health literacy projects, anti-racism, and environmental justice programming as well as an independent study project. Here's a virtual introduction from Naomi:

My name is Naomi Abrego and I am from Santa Barbra, California. This will be my last year at Merrimack College. I am a health science major with a minor in Spanish. Spanish is actually my native language, I was born in Mexico and emigrated to the US when I was around 8 years old. I am interested in pursuing a career in pediatrics, specifically as a physician. Some of my interests consist of watching movies, reading, and drawing. I'm a big fan of the Marvel movie franchise, with Spider-man being my favorite superhero. I can't wait to complete my internship at the library and collaborate with all of you!

Access Services Update

Chris Condon continues to share updates via email - please read those carefully. If you'd like a quick tour of new space, please reach out to Chris. Given our de-densified staffing this year, we all may have to provide backup at this desk when we're on-campus, so please be familiar with the area.

Interlibrary loan services have resumed but please remind users that delivery times will be slower due to quarantine protocols. Optima Delivery will pick up/deliver bins on Tuesdays and Thursdays in between 9am-10am, at the Sak loading dock starting next week. Shout out to Post Office workers who will pick up bins at our Library Desk on Mondays and Wednesdays. We look forward to welcoming back some of our student workers too starting today, so be sure to look for them at the desk.

Library Website

Moving forward, I will administer/edit library website and will work closely with Meghan Wynne in Web Services/Office of Communications. I made a few quick updates, but please let me know if you see errors, dead links, or inaccuracies.

Please reach out to me if you have questions or concerns. Have a super second week of classes!

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For information on getting library books, articles, and research help while the campus is closed, please check out our [Continuity of Library Services](#) page.

Lyena Chavez
("Yenna")

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Make an appointment with me

Updates from Lyena: Week of 9/6



McQuade Library

Hello

Happy September. The Labor Day holiday is here which is a regularly scheduled day of classes in order to allow the semester to end earlier. I hope everyone enjoyed the warm weather and these last days of summer. I want to thank everyone for keeping your weekly COVID-19 test consistent - please stick with your schedule and make this a priority. I also want to remind folks to download the CoVerified [app here](#). Starting on Tuesday we can show our CoVerified cleared status on our phone/ipad, or complete the daily symptom check form at the gates. I hope that everyone on campus continues to do their part to keep each other safe and protect our community.

I have joined Merrimack's "Student Experience" group and look forward to passing along updates from that committee. I will also attend NOBLE's Directors' roundtable on Friday to learn how our neighboring NOBLE libraries are working diligently to offer resources and services during the current pandemic.

It's a few weeks into the semester and students are now making virtual appointments with librarians, asking questions via chat on the library website and email, and using our e-resources for coursework.

Shout outs



Frances, Chris Morrell, Lyena, Ali, and Angelique helped with Junior iPad Refresh ipad distribution this week. We made over 500 techy bags and our process was efficient and quick! Shoutouts to Matt Giordano and Chris Bludon who are working hard to make this year's distribution a success.



Ali & Angelique show off our bodacious bags!

Our Antiracism libguide was mentioned in an email regarding campus-wide programs to promote diversity, equity, and inclusion. The guide has received **367** views in 28 days! Nice work, Gabby and all who contributed to this important resource.

Shoutout to CJ and Angelique for teaming up to publish an IDS1010 Global Pandemics Libguide.

Library Instruction Update

We are offering **11** library workshops this week. Frances is conducting 5 BUS1100 workshops and a MKT3320 session. Kadie is facilitating 2 POL1100 workshops and CJ is meeting with CMH5100, CEN50350, and HSC5360G students. All workshops are on individual librarians' calendars and on McQuade's instruction calendar.

Welcome back, Student Workers!

We are pleased to welcome back these Access Services student workers: **Jose Fernandez, Matthew Sideman, Niamh Lynch, Olivia Beauchesne, and Sofia Quinci**. All these terrific students will staff our Library Services Help Desk, reshelve materials, and help with other projects.

Please welcome back **Ali Hannon**, our student assistant for Resource Management. Ali is a second year student majoring in Psychology with a minor in Education. She has had experience working as a lifeguard and swim instructor, and working with kids with special needs, including horseback riding. Ali will be processing materials, adding to our Tolle Lege list, inventorying collections, and helping out as needed.

Personnel Updates

Laura Franzone will be on medical leave until October 1st. Chris Coflan will be working remote-only this month. Please continue to send Chris order requests and questions, copying Frances.

This Week at McQuade (Lyena's Updates: 9/13)



McQuade Library

Hello

Both students and McQuade staff are getting into some sort of swing this semester. Students are asking more research questions and are using McQuade's study spaces. We continue to welcome back and train student workers, while recruiting for a few more open positions. Instruction librarians continue conducting multi-modal library workshops reaching both remote and in-person learners. This week I attended the year's first Faculty Senate meeting, a Student Experience group meeting, and a NOBLE Directors' roundtable.

I hope you all can attend our first all staff meeting on Thursday, 9/17 with ASC, Academic IT, CETL, and library staff members

I am thrilled that Angélique, our Community Engagement Fellow, is taking the lead with some innovative programming and engagement activities this year. Please fill out her survey if you haven't done so already. Stay tuned for some fun and informative events and activities- see one page overview of CE activities [here](#).

Shout outs

Shoutout to **Meghan Wynne** who helped me make a few library website edits. We added three "info cards" to the website (see "What's Happening"/Events" portion at bottom of website) and added an "Ask a Librarian" link above the fold. There is now info on website about our new Contactless Pick-up, Libby Workshops, and Anti-Racism Resources.

Shoutout to **Diane Taylor** who passed along a few photos of McQuade's snazzy new Pizzeria/Cafe. This weekend's soft launch was a success; Diane and Matt (our Access Services student worker) tried the first two pizza slices on Saturday and give it a thumbs up!



Dining with a view!



Gourmet pizza @ McQuade!



Picture-perfect Outdoor Dining

Library Instruction Update

We have 12 workshops on the calendar this week. Frances continues to conduct BUS1100 workshops; she is leading another this week. Kadie is working with two COM1020 sections. CJ is facilitating two CEN5030 workshops. Lyena is meeting with CRM7001 graduate students, CRM4000 students (3 sections), and HDE2000 students (2 sections) this week. Gabby will hold her first Libby/Overdrive workshop on Saturday (see next blurb).

Libby Workshops

Gabby will be once again be offering Libby/Overdrive workshops this semester; please spread the word to faculty, students, and staff. All are welcome! Many faculty and staff are familiar with Overdrive from their public libraries, but don't realize they can access fun reads, magazines, and more through McQuade.

Read On-The-Go with Libby

Looking for a way to get fun books and audiobooks in the palms of your hands? Libby gives you free access to e-books, audiobooks, and magazines on your smartphone, tablet, and even your desktop. Come to one of McQuade's Zoom workshops and a librarian will show you the ins and outs of the Libby app by OverDrive. Each workshop is followed by one-on-one appointments.

Saturday, September 19 - 3 to 3:30 PM

Monday, October 12 - 9 to 9:30 AM

Friday, November 6 - 1:30 to 2 PM

Community Engagement Updates

Last week, Angélique, sent out an email update regarding activities for the fall semester. Some highlights:

- Please **fill out this survey**. It will help us determine engagement needs, both on our team and with students
- Is anyone interested in speaking on a virtual panel discussion on Oct. 6th at 5 pm? She is co-hosting a voter education panel and wants to highlight information literacy and access to reliable resources
- Her first "CE at McQuade" meeting will be on **Tuesday, 9/22 at 2:30 pm**. Scheduling is tough right now, so please let her know if you'd like to attend but have a conflict. She'll review planned events, survey results, discuss future programming, and be sure to send out notes to everyone after.

Please reach out to me if you have questions or concerns. Have a wonderful week!

This Week at McQuade (Updates from Lyena, 9/20)



McQuade Library

Hello

We're *zooming* into another week of classes! It has been rewarding to see how McQuade's virtual library has been serving our community during this year of hyflex learning. Students continue to receive immediate research help during our live chat hours and one-on-one assistance via virtual appointments with librarians.

I worked with Dr.Kurkul's HDE2000W students on Friday and it was terrific to meet these remote students individually in zoom breakout rooms and guide, troubleshoot, and help them explore their research questions. I'm so glad Frances worked with IT and NOBLE a few summers ago to simplify our off-campus login process! Getting faculty and students the right e-materials is a high priority this year. I am meeting with Frances on Tuesday to iron out streaming media guidelines so that we can share them with our streaming media subgroup, the Library Resources Committee, and librarians.

Angelique is hosting our first *Community Engagement @ McQuade* meeting this **Tuesday, 9/22 at 2:30pm**. Please **fill out this survey** if you haven't already done so. Stay tuned for some terrific virtual programs being co-hosted by McQuade.

This week we will review and publish our Fall *McQuade Messenger*.

I also look forward to attending a virtual discussion on Wednesday night with author Eric Klinenberg and librarians on the role of social infrastructure in building climate resilience. I loved Klineberg's book [Palaces for the People: How Social Infrastructure Can Help Fight Inequality, Polarization, and the Decline of Civic Life](#).

Shout outs

Kudos to **Deb & Donna**, our mighty overnights, who identified an unauthorized visitor during a shift and called Police Services. Shoutout to our MC **Police Services** team who have been responsive to situations like this one, and who also do library walkthroughs when requested.

Gabby served as a participant in a virtual roundtable on diversity, equity, and inclusion for first year students (as part of students' FYE class) this week. Gabby's Antiracism guide has received **500 views** in the month of September! Way to go, Gabby!

Library Instruction Update

This week Frances is conducting 2 BUS1100 workshops. There are 25 additional workshops on the calendar for the rest of the semester with more being requested weekly. Lyena will send another reminder to ENG1050 faculty to schedule their library workshops. Librarians also continue to develop asynchronous activities for students to complete as part of their coursework and online guides/resources. CJ has created an Online Science Teaching Resources page, Lyena is offering Google Sites help to students' in Dr. Vatalaro's classes, and Kadie continues to digitize instructional materials. All librarians continue to build online course research guides for all courses that they work with.

Welcome Back, Lily!

Lily Williams is returning for the third year as our student assistant in the Education Resource Center. Lily is an Elementary Education major, and involved in many areas of campus life - she is an Austin Scholar, a Residential Advisor, and a member of the ice-skating club.

Lily will be working in the ERC Mondays and Wednesdays from 8:30 to 10:30, and Fridays from 10 to 12. She will be processing materials, putting together book displays and bulletin boards, inventorying collections and helping out as needed.

Please reach out to me if you have questions or concerns. Have a terrific week!

This Week at McQuade (Updates from Lyena, 9/27)



McQuade Library

Hello

I hope everyone read the important campus update that was sent out yesterday. Beginning today, Monday, September 28, Merrimack College will shift to remote learning across the campus through at least Friday, October 2. This will give the College the opportunity to continue collecting and evaluating test results. Faculty and staff who are currently coming to campus may continue to do so this week and the library will remain open.

Thank you all for being diligent at the Library Services Desk. Please review my 9/24 email reminder; continue to wipe down work areas and please do not eat at the Library Services Desk.

I'm going to say it once again. If you do not feel well for an on-campus shift, please stay home. Yes, it is tricky this time of year to know what is a COVID-19 symptom, and what is allergies or an early fall cold, but please play it safe.

During this pandemic, it's crucial to make sure our Merrimack community members stay engaged and feel community especially during this different school year. Angelique facilitated a terrific Community Engagement meeting last week and we all learned about the range of programs/engagement activities that she is coordinating during her fellowship. Please see the "Community Engagement" update below.

Finally, we are gearing up for an important national election. I'm so thrilled that McQuade Library will co-sponsor a "How to Vote in a Pandemic" panel featuring our very own amazing Political Science, Women & Gender Studies, and Communications Professors. Angelique will unveil her 2020 Election Information libguide too! **Save the date of October 6th at 5pm** for this important virtual panel.

Shout outs

During this semester of hyflex learning, our library-licensed streaming media collections are continuing to get a lot of use and we are fielding a variety of questions about them. Shout outs to **Frances, Kadie, Erin Courville,** and **Matt Giordano** for coming together to evaluate and discuss streaming media at

Merrimack. This working group was formed to establish guidelines and provide recommendations to advance the faculty/student experience.

Library Instruction Update

We are conducting eight course-integrated workshops this week. Kadie is working with Dr. Kantor's RTS5010 students, Dr. Flaherty's POL3161 students, Dr. Kapelner's MGT3330 students (two sections), and Prof. Rowe's ENG1050 students (2 sections). CJ is working with Dr. Carlson's GEN6999 graduate students and CEN4810 students.

Community Engagement Update

Community engagement across the MC campus looks different this year and the same applies at McQuade Library. Our Community Engagement fellow, Angélique Bouhot, has been working in collaboration with our librarians to plan, host, and promote engagement activities. Here are a few:

- Latinx Heritage Month (Sept 15-Oct 15): Social media/book displays by Gabby Womack
- Climate Prep Week (Sept. 23-30): Social Resilience is Climate Resilience
- Banned Books Week--(Sept. 27-Oct. 3): Virtual Scavenger Hunt
- Save the Date: Oct. 6, 5 pm, "How to Vote in a Pandemic" panel

Keep an eye out for All Abilities Awareness Month, a collaboration with the Accessibility Services Office during October. Learn more about our community engagement activities on Facebook, Twitter, and Instagram. See attached for program graphics.

Merrimack ScholarWorks

McQuade's digital archive -- Merrimack ScholarWorks-- is a platform for collecting, distributing, managing, publishing, and preserving digital information created by Merrimack College faculty, students, and staff. Take a look at MSW's Top 10 Downloads of all Time (Most Popular Papers) and use the colorful Discipline Wheel to explore different works in 350+ disciplines.

Librarian KadieTurcotte is now serving as our MSW Administrator and does authors' rights checking and uploads scholarship into this archive.

Usually in the fall we upload faculty work, while in the spring we focus on collecting students' final projects and capstones. Please encourage faculty, students, and staff to email scholarworks@merrimack.edu if they are interested in adding their work to MSW. Kadie monitors that email box and will answer questions.

The graphic is a vertical rectangular poster with a dark blue background. At the top left, there are three yellow vertical bars. The title 'Merrimack ScholarWorks' is in yellow, and 'How to Submit Your Work' is in light blue. A list of three steps is provided in white text. At the bottom left is a small photo of Kadie Turcotte. At the bottom right, there is a vertical purple bar with the text 'McQuade Library' and a yellow circle. The top right corner features a stylized building icon.

Merrimack ScholarWorks
How to Submit Your Work

1. Complete the Contributor Agreement
Form: tinyurl.com/mswagreement
2. Email a PDF of the Final Version of Your Project to: scholarworks@merrimack.edu
3. Look for a Confirmation Email with Details on How to Access & Share Your Project

For additional information, please contact:
Kadie Turcotte
turcotte@merrimack.edu

McQuade Library

Please reach out to me if you have questions or concerns. Take care.

This Week at McQuade (Updates from Lyena: 10/4)



McQuade Library

Hello

We will return to face-to-face instruction beginning on Wednesday, October 7. Merrimack will be hosting an additional flu clinic today Monday, Oct. 5, and Tuesday, Oct. 6. from 8 a.m.-4 p.m. in the MPR. Pre-registration is required. [Click here to register.](#)

Please continue to attend your regular scheduled COVID testing appointments. If anyone missed their regular testing last week and have a "Restricted" designation on the campus app, please let security at the gate know that you are reporting directly to the testing center. Upon arrival to campus on the first day back, please report directly to the testing center and limit your movements on campus until a negative result is received. In addition to testing on the first day back, employees should continue to attend their regular scheduled testing appointment. That may mean they need to have two tests this week, but that is okay! This is to ensure they get back on their 7-day testing schedule.

I can't wait to get the Merrimack College community ready to vote! McQuade Library is co-hosting a panel this Tuesday, 10/6, at 5pm with our very own MC Professors discussing why they vote and answering questions. Stay tuned for more voter engagement efforts too; we are planning a program with a representative from the League of Women Voters who will give a non-partisan presentation and share what we need to know to vote.

How to VOTE in a Pandemic
 A Crash Course on College Student Voting in the Fall of 2020

Join us for a panel discussion with Merrimack faculty on why voting matters and how to stay informed about elections.

Oct. 6, 5 p.m. • bit.ly/voterpanel



Featuring:
 Dr. Kirstie Lynn Dobbs, Political Science
 Dr. Debra Michals, Women's and Gender Studies
 Dr. Bradley Miller, Public Affairs
 Dr. Melissa Zimdars, Communication and Media
 Bia Kerr, President, SGA

Sponsored by: The Stevens Service Learning Center, The Office of Civic and Community Engagement, The Political Science Department, The McQuade Library, and The Student Government Association
 Questions? Contact: petoleic@merrimack.edu

I am also looking forward to attending a fun Graphic Novel event sponsored by the Office of Multicultural Programming. We will zoom with author Hector Rodriguez who has illustrated and authored a graphic novel starring a Mexican superhero who fights injustice in the form of government corruption, drug cartels, and human trafficking on the U.S.-Mexico border. We will add this book to McQuade's graphic novel collection as these materials are used as teaching tools across all MC schools.

Sponsored by the
 Office of Multicultural Initiatives
 INSIDE GRAPHIC NOVELS

Join us as we chat virtually with Hector Rodriguez, creator of *El Peso Hero* Oct. 6 at 7 p.m.




SCAN ME

Or click here to sign up!

EL PESO HERO
 BORDERLAND

Frances and I are meeting with the Library Resources Committee faculty on Tuesday to set the year's objectives and agenda. We will be working with these faculty members to gain feedback and develop guidelines for responding to increased requests for streaming media and digital collections.

Finally, I'm thrilled to say we will have an app for that (that is, asking a McQuade librarian for help!). We are rolling out a new "Ask a Librarian" mobile app. Instruction librarians are testing it now and will be promoting it. Stay tuned for more details next week!

Shout outs

Did you see the 10/1 Merrimack College Tweet about the 10/6 voting panel that McQuade is co-sponsoring? Shoutout to **Angelique** for her good work organizing this important campus event.

Shoutout to **Frances**. Her outstanding BUS1100 research guide has received **1,966** views since September! BUS1100 students heavily use this guide to review the steps to company intelligence, and find information on the companies that they are researching.

Library Instruction Update

It's another busy week for our instruction librarians with **12** course integrated workshops on our calendar. We are offering 7 ENG1050 "Intro to College Writing" library workshops; Kadie and CJ are facilitating these. The ENG1050 workshops are foundational as it is how we ensure that all first year students are acquainted with library resources and learn the basics. Frances is conducting 4 more BUS1100 workshops and a BUS2205 workshop.

Looking ahead I see at least **8** student research appointments/consultations booked this week through our system. Students are reaching the point in the semester where they are engaged in research and writing assignments and seeking assistance.

All Abilities Awareness

Every year McQuade Library partners with our friends in the Accessibility Services Office for *All Abilities Awareness*. This year our theme is "Diversability" as we recognize and celebrate diverse abilities during the month of October. I'm excited that one of our MACKchats (one of my favorite events of the year) will be a virtual "Unity in Diversity" event on Tuesday, 10/13. We are also hosting an All Abilities art gallery (both in-person at McQuade and virtual), where community members can display their drawings, writing, photography, or preferred medium. More details to follow.

Angelique will be publishing an "All Abilities Awareness" libguide that will feature and archive our good work on this project and highlight disability resources, McQuade's assistive technology, and more.



All Abilities Art Gallery
In Celebration of All Abilities Awareness Month

Are you an artist? A writer or photographer? "Diversability" is your chance to share your work!

The display will be virtual and in the McQuade Library.

Email: jeanette@mcquade.lib.merrimack.edu to submit your work or drop it off at the 1st floor Map Desk in the library. Submissions accepted until Oct. 15.

Open to all students, faculty, and staff.

Diversability
Celebrating Diverse Abilities at Merrimack
#DiversabilityMC

MERRIMACK COLLEGE

Hosted by the Accessibility Services Office and the McQuade Library



October is All Abilities Awareness Month!

All Abilities Art Gallery
Are you an artist? We want to display your work in the library and online!
Email: jeanette@mcquade.lib.merrimack.edu to submit your work or drop it off at the 1st floor Map Desk in the library. Submissions accepted until Oct. 15.


Social Media
Follow us to hear about new events, the virtual gallery, and more!
@mcquade.lib.merrimack.edu
#DiversabilityMC

MACKchats
Join us Tuesdays 10/13, 10/20, 10/27 at 1pm to listen to MC students of many abilities share their stories.
Meeting link on our social media!

Diversability
#DiversabilityMC

MERRIMACK COLLEGE

Hosted by the Accessibility Services Office and the McQuade Library



MERRIMACK COLLEGE

MACKchats

Join us Tuesdays 10/13, 10/20, 10/27 at 1pm to listen to MC students of many abilities share their stories

For more information, follow:
@mccaccessibilityservices
#DiversabilityMC



Hosted by the Accessibility Services Office and the McQuade Library

Unity in Diversity: Save the Dates (10/12 & 10/13)

The college is dedicating two days in October -- **Monday, October 12th and Tuesday, October 13** -- to Diversity, Equity, and Inclusion. For those two days, we are developing a variety of programming meant to help broaden and deepen our understanding of systemic inequalities and to affirm our commitment to making Merrimack College more diverse and inclusive. More details, resources, and a tentative schedule will follow soon.

From Dr. Simona Sharoni, Special Assistant to the President for Diversity, Equity, and Inclusion

Please reach out to me if you have questions or concerns. Have an amazing week!

This Week at McQuade (Updates from Lyena: 10/11)



McQuade Library

Hello

Wow, we are quickly reaching the midpoint of the semester; midterm grades are due by this Thursday, 10/15. See [academic calendar](#).

And, of course, we are already looking ahead and planning for the spring semester. Please complete the short Staff COVID MackPulse Survey (see President Hopey's 10/7 email) by 12noon today, so that the college can continue to gauge community members' experiences and plan a safe and successful spring semester.

It's Merrimack's inaugural year of recognizing Indigenous People's Day and how wonderful that it coincides with two days of Unity in Diversity events that celebrate not only Indigenous People's Day but National Coming Out Day, LatinX Heritage month, and more. The speakers and workshops are impressive, engaging, and informative; please make an effort to attend sessions of interest.

CJ is serving as a panelist during today's roundtable on community engagement in Lawrence, another terrific Unity in Diversity event. Feel free to listen in at 4pm [here](#).

Don't forget that as part of Merrimack's 4th Annual All Abilities Awareness event, McQuade Library is co-sponsoring a virtual MACKchat on Tuesday, 10/13 at 1pm. Three MC students will share their stories about disability as a part of their diverse identities. They will talk about managing a disability in the college environment, how they have overcome stigma and adversity, and how they have grown. [Zoom link here](#).

This week I am serving on a search committee and will be interviewing candidates for the Director of User Services position. I look forward to helping to hire an IT Help Desk services manager and working with that individual to cross-train student workers and improve user experiences at McQuade.

Shout outs

McQuade co-hosted a fabulous "How to Vote During a Pandemic" panel last week. Over **25** Merrimack community members attended this awesome virtual panel and learned why to vote and how to stay informed about elections.

Shoutout to **Angelique** who unveiled McQuade's Election 2020 guide at this event (it's received 57 views so far). Recording coming soon!

Student Worker Ali Hannon continues to help us inventory our print circulating collection. ERC student worker Lily Williams is building book displays, reviewing ERC collections, and assisting with student ERC visits. Shoutout to all our student workers who contribute so much to our library services.

Library Instruction

This week we have 7 workshops on our calendars. CJ is working with Prof. Cohen's HSC3312 course. Kadie is conducting 4 ENG1050 workshops (Prof Mallen & Prof Eyre's sections). Frances is facilitating 2 more BUS1100 workshops; she's working with Prof. Peterson & Prof. Zepada's students.

NECHE

In the Fall of 2021, the visiting team from NECHE (New England Commission of Higher Education) will come to campus for Merrimack's ten-year accreditation site visit.

Standards are here- library resources are included in Standard 7 under "Information, Physical, and Technological Resources." Kathryn Nielsen and I are working with Julie Fitzmaurice to collect and report library statistics (collection numbers, instruction sessions, library hours, and more), and share our library story.

Community Engagement Updates

Community engagement at McQuade is in full swing!

- Out of our Banned Books Scavenger Hunt participants, 10 students completed it perfectly and 2 were randomly selected to be our gift card winners. Congrats to Brianna and Mary! We were happy to engage with students who were both on campus and remote with this activity.
 - *How To Vote in a Pandemic* was a big success--panelists presented varied perspectives on what's at stake in the 2020 election and how to stay informed as a voter. Angélique reviewed our 2020 Election Libguide for about 25 participants--thank you to library staff who participated in the event!
 - **All Abilities Awareness Month** begins in earnest next week--hop into the **1 pm MACKchat** on Tuesday or other Unity in Diversity events here.
 - Students may be dropping off physical art submissions at the Help Desk--please have them scan the QR code at the desk to submit their information or have them email Angelique: bouthota@merrimack.edu. Remember, this is open to ALL members of the Merrimack community, including faculty and staff.
 - Save the Date(s)! McQuade Library is partnering with the Interdisciplinary Institute to host an Antiracism Review Panel the last week of October. It will be framed as a follow-up to the Unity in Diversity events, allowing members of MC to hear from others about the books, films, and experiences that have impacted their understanding and actions in antiracism.
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Please reach out to me if you have questions or concerns. Have an excellent week!

Lyena Chavez
("Yenna")

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Make an appointment with me

This Week at McQuade (Updates from Lyena 10/18)



McQuade Library

Hello

During this dramatically different fall semester, I know we have all appreciated campus efforts to keep the community engaged and well. As many other institutions are stalling DEI efforts, Merrimack College has ramped them up. I believe DEI can be a means by which Merrimack not only survives this crisis but comes out on the other side of it stronger, so I was thrilled with this year's Unity in Diversity offerings and the impressive attendance. I have always been proud of McQuade's approaches to diversity, equity, and inclusion that position these priorities as ongoing library and professional goals. For us, our DEI work always continues. Please Save the Date of 10/27 at 4pm. McQuade Library is co-hosting an Antiracism Book/Media Review panel; Gabby, Angelique, and Grace (an Interdisciplinary Institute fellow) are coordinating this event.

We are also Walking for our Wellness! It's not too late to join our **McQuade Marchers** walking team. Click [HERE](#) to register for the challenge and see 10/9 email for more details. Check out the MACKfit Fall Wellness Events for Employees (see 10/15 email); there's fitness, guided meditation, and more to help us develop some healthy habits and work-life balance.

Also on Thursday night CJ is co-presenting "Denizens in the Dark" as part of virtual *Moon Over Merrimack*, a MASS STEM week virtual family event- details are here. My family is looking forward to that and also the narrated livestream from Merrimack's Mendel Observatory's telescope the night before. :)

Shout outs

Shout out to Gabby, who has been a tireless advocate for equity in McQuade and across campus. On Tuesday night, both she and her experiences were highlighted as part of the Beyonce Mass. Her moving words spoke to why there needs to be more empowering conversations about Black women and their lives, bodies, and choices at Merrimack. Incredible, Gabby!

Shout out to Frances who is helping Lyena with the important task of pulling together library statistics for NECHE. Thanks, Frances.

Library Instruction & Reference Update

As we hit the midpoint of the semester, reference (as usual) has picked up. Librarians collectively had **24** appointments with students last week (most lasting 20+ minutes), in addition to numerous daily email and chat inquiries. We have 8 workshops on the calendars this week. Lyena and Kadie are facilitating 5 ENG1050 library workshops, and CJ is working with two CEN5030G Environmental Design sections this week. Some ENG1050 classes are doing asynchronous information literacy activities (via videos, libguides, etc.) this week too.

Community Engagement

- Last Tuesday's MACKchat with Accessibility Services as part of Unity in Diversity had over **100** participants! Join us on the 20th and 27th at 1 pm to hear students talk openly about their experiences with disability.
- The All Abilities Art Gallery has begun and will keep growing over the next week or so. Find it on the first floor of the library, to the left of the Help Desk, on the front windows. Shout out to our intern Naomi for playing a huge part in setting up this display.



- A member of our community from League of Women Voters Andover-North Andover created [this voting mini-webinar](#) especially for Merrimack students. It covers some voting basics and some North Andover specifics, should students register here. It's on our [2020 Election Libguide](#).
- Save the Date for **Oct. 27 at 4 pm!** McQuade Library is partnering with the Interdisciplinary Institute to host an Antiracism Review Panel--students, faculty, and staff will discuss the books, films, and experiences that have impacted their understanding and actions in antiracism.

Please reach out to me if you have questions or concerns. Have a great week!

**Fwd: This Week at McQuade (Updates from Lyena
10/25)**



McQuade Library

Hello

"Innovation and imagination will get us to the other side." -President Hopey

This was a memorable message from President Hopey during a recent Senior Leadership Team meeting that both Kathryn and I attended. Through this pandemic and beyond, we need to continue to innovate and reimagine McQuade as a modern 21st century academic library. Our physical spaces will continue to improve (checkout new wayfinding/signage on 1st floor), while our digital services and resources will be in demand more so than ever before. We must work to scale both our instruction program and online resources to reach new levels of usage and to create improved user experiences.

Please read my 10/23 *Library Hours* email. If you have questions about your own schedule during this time or questions regarding library hours, please contact me directly. I hope you are able to listen in to a virtual faculty and staff Town Hall on Wednesday, 10/28 at 3:30pm to discuss the MC' Return to Campus Handbook and the Spring 2021 semester. To attend this Town Hall [please register here](#).

As a reminder, all individuals should be wearing a face covering at McQuade Library unless they are actively eating food or drinking. Please know that the College will not tolerate non-compliance with policies and practices as it relates to keeping the campus safe. President Hopey shared at this week's SLT meeting that there have been at least 300 cases involving infractions of COVID policies - from warnings to separation from the College.

Did you know that it is Merri's 1st Birthday? This dog who is on our Police Services team has brought much joy and love to so many community members. For those who are on campus on Tuesday, 10/27, join the celebration outside of Sak and wish Merri a Happy Birthday.



Shout outs

Shout out to **Gabby** for being selected as an DEI ambassador. In this role Gabby will serve as a resource to colleagues and students across the campus and also help to design and co-facilitate workshops across campus. Congratulations, Gabby!

Shout out to **Angelique**. Her Election 2020 libguide is featured in this Merrimack news story! (Also, there's a "Ready to Vote" infocard on library website now!)

Congrats to **CJ** who co-presented an entertaining and informative "Denizens in the Dark" talk as part of a "Moon Over Merrimack" virtual event. Recording is here.

Library Instruction Update

This week we have 4 library workshops. Frances is conducting a BUS1100 workshop with Prof. Peterson. Kadie is working with Professor Cosaro's Bachelor Completion Family and Community Engagement students and two of Prof. Doehner's ENG1050 sections. Prof. Rocha's ENG1050 students are completing their asynchronous activities this week and librarians will be providing feedback to these students.

Interlibrary Loan Update

Although it's been challenging for many libraries to resume interlibrary loan services and users have experienced significant delays in delivery times, we have successfully requested and received over **25** articles and numerous books for the MC community this month. We've also mailed over **10** items to Merrimack faculty, students, and staff who are remote learners. Shoutout to our friends in the Post Office! Here are some ILL testimonials we've received this month:

Much appreciated. Long live interlibrary loan! (Faculty Member)

THANK YOU SO MUCH FOR HELPING ME ACQUIRE THAT ILL ARTICLE ABOUT THE DIACONATE!!! I hope you know that when I saw the PDF and opened it, I literally squealed with joy. My wife was very concerned about me. I'm not sure telling her why I was/am so excited helped her concerns...But in all seriousness, this is probably one of the few, if not the only, academic works fully dedicated to the diaconate in congregational/Unitarian history! It is going to help so much: my paper for a class; recovering my church's forgotten history; my own discernment between ordained ministry and the diaconate.

So, in all seriousness, THANK YOU for helping track this down! (Graduate Student)

Community Engagement

Two updates for McQuade's Community Engagement this week:

1. We had 30 people attend Tuesday's MACKchat event with Accessibility Services. There were two students and a staff member who shared their stories, and we also shared our new All Abilities Libguide and All Abilities Art Gallery. Join us for this year's last chat this Tuesday at 1 pm.
2. Please join us on Tuesday evening at 6 pm for *What Works for You: A Dialogue on Antiracism Resources*. We are so excited to partner with the Interdisciplinary Institute and the President's Diversity, Equity, and Inclusion Initiative to host various members of the Merrimack community for this discussion about the resources that were critical in their learning about antiracism. We know that every person is at a different place in their journey and can benefit from engaging in a wide range of content. Please register at bit.ly/antiracismdialogue

DID YOU PARTICIPATE IN **UNITY IN DIVERSITY** AND WANT TO KEEP THE CONVERSATION GOING?

INTERESTED IN LEARNING ABOUT ANTIRACISM, BUT DON'T KNOW WHERE TO START?

WHAT WORKS FOR YOU A DIALOGUE ON ANTIRACISM RESOURCES

Listen to Merrimack faculty, staff and students discuss what got them started, or kept them going, on an antiracism journey.

**TUESDAY, OCT. 27
6 P.M.**

bit.ly/antiracismdialogue

Co-sponsored by the McQuade Library, the Interdisciplinary Institute, and The President's Diversity, Equity, and Inclusion Initiative

Please reach out to me if you have questions or concerns. Have a great week and Happy Halloween! 🍁

Lyena Chavez
("Yenna")

Head of Instruction and Outreach, McQuade Library
Merrimack College | 315 Turnpike St. | North Andover, MA 01845
Phone: 978-837-5045 | chavezl@merrimack.edu
Make an appointment with me

This Week at McQuade (Updates from Lyena 11/1)



McQuade Library

Hello

Even when it's Octobrrr (I just wasn't ready for that snowfall on Friday!), McQuade's 1st floor, with its new signage and super student workers, remains bright, warm, and welcoming. Now in November we assist students with end of semester research assignments, projects, and papers. Librarians are having some terrific zoom consultations with students across all schools, so please continue to refer students to librarians. I am working on end-of-semester/winter break hours and schedules and I will share with all once they are finalized.



This week I am attending Massachusetts Library System's Annual Meeting. Frances and I will attend a Library Resources Committee (LRC) meeting. I am also connecting with Kate Wilkins in the O'Brien Center to learn more about digital badging and explore badging up our information literacy program. Penn State's library (and so many others!) offers IL badges- check it out here for some inspiration. I will also learn about activating staff members' LinkedIn Learning licenses. Stay tuned!

Dr. Simona Sharoni announced the Spring *Unity in Diversity* dates at last week's antiracism panel. Please save the dates of **Wednesday, 2/24** and **Thursday, 2/25** for more outstanding DEI programming and activities.

Shout outs

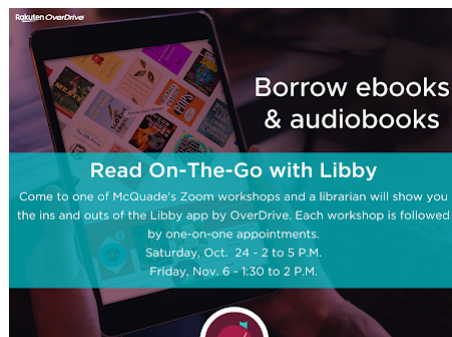
Shout out to **Angelique** and **Gabby** for hosting a successful antiracism resource event. Panelists introduced attendees to impactful antiracist resources in a variety of formats (podcasts, essays, books, online modules). Over 50 people attended this event.

Shout outs to our colleagues **Jodi** and **Ashley** in our amazing Accessibility Services Office. We were so proud to collaborate to host our **4th** year of *All Abilities Awareness* events including our popular series of signature MACKchats. This year's MACKchats featured two employees in addition to students sharing their experiences with disabilities. We were thrilled to participate in the college's inaugural *Unity in Diversity* days too.

Library Instruction Update

We have 4 workshops on the calendar this week. On Monday and Wednesday, Frances is working with Prof. Pickle's BUS1100 course. CJ is conducting a library workshop with Prof. Doehner's ENG1050 students on Monday.

Gabby is offering a Libby workshop on Friday. Please spread the word about Gabby's Libby workshop. As the holiday break approaches, faculty, students, and staff may want to relax with some fun reads. MC community members can use the Libby app by OverDrive to find free downloadable audiobooks, magazines, and e-books including fiction and nonfiction for adults, teens, and children. See this video for more details on how to get started.



Read on Libby.

The one-tap reading app from our library.

RSVP Here: <http://bit.ly/LibbyWorkshops2020>

Resource Management Update

New Streaming Videos

- Unnatural Causes - via Films on Demand
- Race-The Power of an Illusion - now via Kanopy
- The Official Story: La historia oficial - Kanopy
- Say My Name - Kanopy
- Waking Dream - Kanopy
- Straight-Laced: How Gender Has Us All Tied Up- Kanopy
- Anthropocene: The Human Epoch - Kanopy

New Databases (these are not included in MACKsearch):

- **Checkpoint Edge- Thomson Reuters** (see Databases A to Z for links) : The library set up access to a new taxation database for the Girard School accounting program. This database, formerly called RIA Checkpoint, provides tax analysis, IRS code, regulations, cases and rulings and 4 journals. Users can access via the Checkpoint link, while students may want to use the Registration link to set up a semester account.
- **SciFinder-N**: An upgraded version of SciFinder, the premier index to chemical publications, patents, and new search features. There is a Quick Start guide plus more training materials are at www.cas.org/support/training/scifinder-n. The original SciFinder is still available.
- **Human Anatomy Atlas** - Ovid Visible Body (see Databases A to Z for links & instructions): View and manipulate 3-dimensional images of the human anatomy

Please contact Frances with questions about any of these new resources.

Community Engagement

- Last Tuesday, we hosted a vibrant virtual dialogue on antiracism resources in collaboration with the Interdisciplinary Institute and the President's DEI Initiative. Please find the [recording](#) (Passcode: 0Zxy!e=4) here and a list of recommendations attached.
- It was also the last week for our MACKchats in partnership with Accessibility Services. 30 people attended and listened to community members share stories about their disabilities. It was another successful year of All Abilities Awareness programming!
- Stay tuned for end-of-semester programming focused around finals and stress-busting.

WHAT WORKS FOR YOU

A DIALOGUE ON ANTIRACISM RESOURCES

Books and Essays:

- Me and White Supremacy -- **Layla Saad**
- Good White Racist? -- **Kerry Connelly**
- The Hate U Give -- **Angie Thomas**
- Eloquent Rage: A Black Feminist Discovers Her Superpower -- **Brittney Cooper**
- I'm Still Here: Black Dignity in a World Made for Whiteness -- **Austin Channing Brown**
- Stamped: Racism, Antiracism, and You -- **Jason Reynolds and Ibram X. Kendi**
- The Color of Law: A Forgotten History of How Our Government Segregated America -- **Richard Rothstein**
- The New Jim Crow: Mass Incarceration in the Age of Colorblindness -- **Michelle Alexander**
- "The Injustice of This Moment Is Not an 'Aberration'" -- **Michelle Alexander**
- The White Man's Guilt -- **James Baldwin**

Authors:

- James Baldwin
- Ta-Nehisi Coates

Media:

- Nice White Parents (**Podcast**)
- Dear White People (**Netflix Series**)
- The Danger of a Single Story -- Chimamanda Ngozi (**TedTalk**)
- The Urgency of Intersectionality -- Kimberlé Crenshaw (**TedTalk**)
- Race: The Power of an Illusion (**Online Video Series**)
- Do the Right Thing (**Movie**)
- I'm Not Your Negro (**Documentary**)
- 13th (**Netflix Documentary**)

Co-sponsored by the McQuade Library, the Interdisciplinary Institute, and The President's Diversity, Equity, and Inclusion Initiative

Fwd: This Week at McQuade (Updates from Lyena 11/8)



McQuade Library

Hello

I am excited to serve in this new role as Head Librarian. I have the opportunity to work with an amazing group of people to build a learning hub that empowers MC students to navigate the evolving digital world as information consumers and creators. Instructional technologists, academic IT, and library staff will unite to create a one-stop hub for learning, teaching, research, collaboration, and experimentation. Library resources, services, and librarians' specialized skills and expertise are vital to this vision. This pandemic has shown the Merrimack community how nimble and responsive McQuade Library truly is; years of curating digital content, providing multiple modes for research consultations, and developing robust search interfaces and web presences has served us well during this pandemic. I hope to use this moment to focus on what McQuade Library can do and boost understanding of what's possible -especially with our digital content and our online services. I look forward to working with you all.

Shout outs

On Friday Angelique gave a terrific presentation on McQuade Library to her CME560G-B Community Engagement Fellowship class. See her slide deck [here](#). She co-presented with another graduate student Grace Chitam, who is Merrimack's Interdisciplinary Institute's Fellow. Lyena enjoyed sitting in and hearing the "library love" from Angelique's classmates who are quite appreciative of McQuade's resources and services.

Frances and Gabby attended NOBLE's academic circulation roundtable. They met with circulation staff members from Endicott, Salem State, and Gordon College and discussed Covid-related changes/challenges in access services.

Team *McQuade Marchers* (Kadie, Gabby, Lyena, Erin, and Janet) completed Week 3 of the *Walk to Wellness* challenge. They continue to track steps and enjoy participating in *MACKfit*, Merrimack's Employee Wellness Program.

Library Instruction Update

This week we have 3 workshops on the calendar. Kadie is working with two of Prof. Eyre's ENG1050 sections. Frances is working with Prof. Pickles' students, offering groups of students customized assistance on the companies that these students are researching. This semester's workshops are winding down (I believe we had a total of **70** this semester), and now we will conduct increased one-on-one and group online research consultations with students in these next few weeks.

LibGuides Update

McQuade Library uses *LibGuides* to curate knowledge and share information and to organize course and subject specific resources. We increase the usage of McQuade's resources and content by showcasing them in LibGuides. Here's a list of top guides used this semester (so far!) along with the number of views:

Research Help	56,179
Realistic Fiction	10,616
How to Cite Sources	6,030
General Reference	3,191
Ratios & Industry Averages	3,165
BUS 1100 Introduction to Business	3,154
Google Scholar	1,955
Graphic Novels	1,806
The Courage to Remember: The Holocaust 1933-1945	1,500
Antiracism Resources	1,467
Find a Journal	754
Online Science Teaching Resources	752
ENG1050 Introduction to College Writing (Arterian) Fall 2020	698
CRIM 4000 Research Methods (Brault) Fall 2020	646
POL1100 Politics of the U.S. (Dobbs) Fall 2020	604
Social Studies & Geography Education	572
BUS 2205 Principles of Marketing	553
Evergreen - The Library's Catalog Software	550
Criminology	542
Sports Medicine	496

Fwd: This Week at McQuade (Updates from Lyena 11/15)

Chavez, Lyena <chavezl@merrimack.edu>
To: Christine Morrell <morrellc@merrimack.edu>

Wed, Feb 10, 2021 at 3:44 PM

----- Forwarded message -----

From: **Chavez, Lyena** <chavezl@merrimack.edu>
Date: Mon, Nov 16, 2020 at 8:00 AM
Subject: This Week at McQuade (Updates from Lyena 11/15)
To: McQuadeStaff <McQuadeStaff@merrimack.edu>, Nielsen, Kathryn <nielsenk@merrimack.edu>, Peter Ellard <ellardp@merrimack.edu>



McQuade Library

Hello

The lights are back on at McQuade and now you can see a nifty new pizza & cafe sign. 2020 hasn't been the best year, but at least pizza came to McQuade and we have the sign to prove it! The new cafe space continues to serve as a comfortable & popular place for our community to break and dine.



Lots is happening during our final full week of the semester. We have a daytime-staff check-in meeting on Monday at 1pm- notes are available to all staff. Angelique is facilitating two meetings- see details below. On Thursday I am attending an MLS (Massachusetts Library System) Continuing Education group meeting. If you have attended any MLS workshops this semester, please share your feedback with me. There is also a Senior Leadership Team meeting on Thursday.

Shout outs

Thanks to Chris Condon who helped with biweekly staff timesheets and student worker Lily who scanned student worker timesheets.

Shoutout to Linda, Kadie, and Kathryn for helping to clear the library building when the power outage impacted McQuade.

Thank you Chris Coflan who gathered social work collections statistics for a Master's in Social Work evaluation report. Lyena is working with Shannon Butler-Mokoro to assess and recommend library resources for a Master of Social Work (MSW) program at MC.

Library Instruction Update

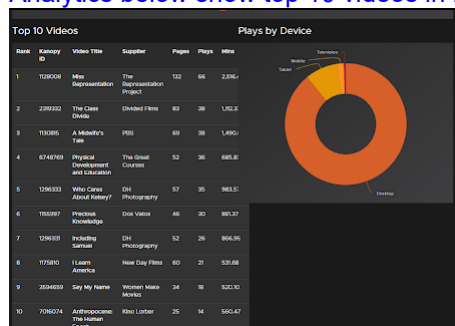
Course integrated workshops are done for the semester. Librarians now are engaging in online research consultations with students as they complete their coursework.

On Friday, **CJ** is a guest speaker on zoom for a group of ELL students at Notre Dame Education Center as part of the **HEAL Health Literacy program** offered there. She will introduce *MedlinePlus* and a healthy eating app called *Start Simple* with MyPlate. As the workshop occurs so close to the holiday season, it is a great time to introduce resources that have healthy recipes and nutrition information that supports the HEAL program. CJ is a certified HEAL instructor and was trained at Literacy for Life at the College of William and Mary. Dr. Traci Alberti and CJ are supported in this work through a National Network Library of Medicine grant. Health Sciences senior and McQuade Intern, **Naomi Abrego**, is helping CJ prepare for the workshop and will present a section!

Resource Management

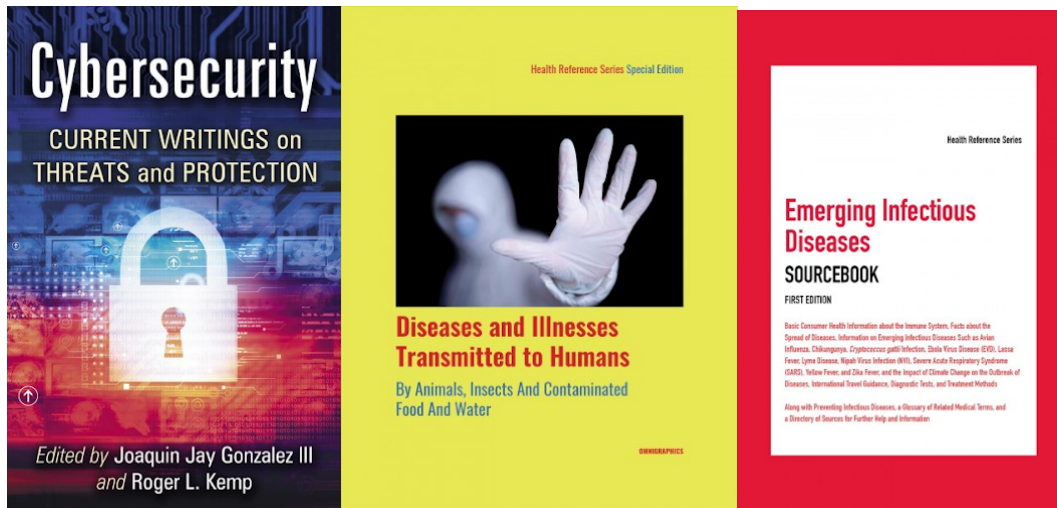
We love analytics and we use them to monitor library resources usage, understand our users' information seeking behavior and patterns, and to make data-driven decisions for *all* our electronic resources. See this analytics screenshot for Kanopy, one our popular streaming media platforms. For example, for streaming media collections, we can see # of visits, # of plays, # of minutes a user viewed a title, etc.

Analytics below show top 10 videos in Kanopy and plays by device:



Our collections are always growing too. Credo Reference adds new books to their resource each month. Thank you to Chris Morgan at NOBLE who adds our e-resource records to the catalog each month.

Here is a selection of new items for November:



- The SAGE handbook of international migration (2020)
- The SAGE handbook of inclusion and diversity in education (2019)
- Cybersecurity : current writings on threats and protection (2019)
- Diseases and illnesses transmitted to humans by animals, insects, and contaminated food and water (2020)
- Diseases that are preventable by vaccination : polio, tetanus, measles, and mumps (2020)
- Emerging infectious diseases sourcebook (2019)

NECHE Update

Merrimack must meet a set of standards developed by the New England Commission on Institutions of Higher Education (NECHE) in order to receive a renewal of accreditation. NECHE measures colleges and universities in the region, making sure they are providing students with a quality education through their programs and services. Here a few NECHE library-related sub-standards, though more relate to library:

7.22 The institution provides access to library and information resources, services, facilities, and qualified staff sufficient to support its teaching and learning environments and its research and public service mission as appropriate.

7.24 The institution’s physical and electronic environments provide an atmosphere conducive to study and research.

4.12 Expectations for student achievement, independent learning, information literacy, skills in inquiry, and critical judgment are appropriate to the subject matter and degree level and in keeping with generally accepted practice.

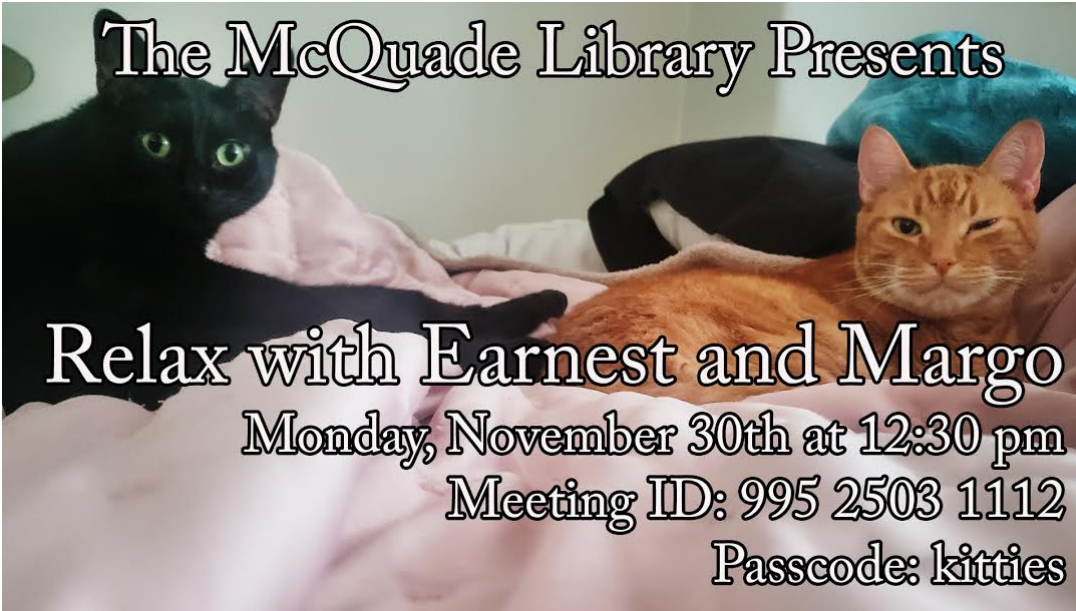
I have had many good conversations with **Julie Fitzmaurice** who is leading efforts to gather and report data and evidence to illustrate how MC meets and exceeds these standards. McQuade Library is an important part of this process and we are working together to gather evidence such as usage statistics, our library's annual reports, faculty research statistics, and more to share our story of how McQuade Library has evolved and continues to contribute to teaching and learning in many different ways and exceed NECHE standards. Shoutout to Frances for gathering and reporting collections data. Julie and I brainstormed many ideas, but one that we had was to create a McQuade timeline to illustrate how McQuade has evolved/transformed over the last decade. We went 24/5, launched a liaison program for faculty, increased e-collections, and added streaming media- to name just a few things.

Community Engagement Update

As we approach the end of the semester, it's critical to engage with both our students and each other:

- There's still time to record and upload a "good luck on finals" clip for students. Let Angelique know if you have any questions and be sure to submit by EOD **Monday, Nov. 16**.
- On **Tuesday, Nov. 17**, there will be a meeting for anyone interested in library community engagement activities. Learn about end-of-semester activities and help brainstorm CE activities for Spring. Zoom link [here](#).

- Interested in celebrating the end of the semester as staff? Email Angelique and join her and Erin C on **Wednesday, Nov 18** at 1 pm to plan a fun virtual get-together.
- Join Gabby and Angélique for virtual **Relax with Cats** on **Nov 24 at 5 pm** and **Nov 30 at 12:30 pm** (passwordL "kitties").



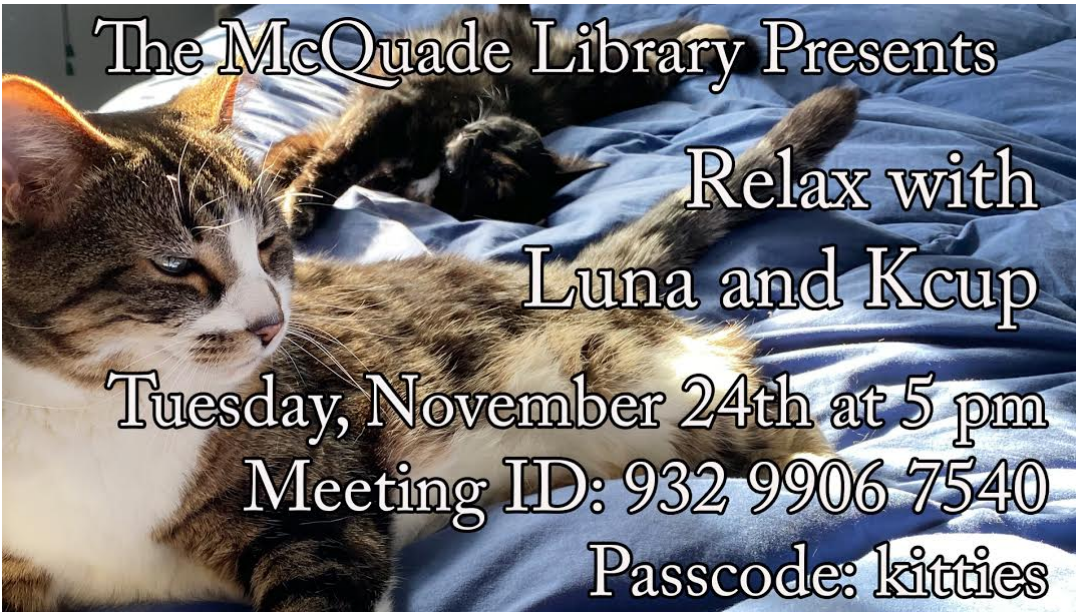
The McQuade Library Presents

Relax with Earnest and Margo

Monday, November 30th at 12:30 pm

Meeting ID: 995 2503 1112

Passcode: kitties



The McQuade Library Presents

Relax with
Luna and Kcup

Tuesday, November 24th at 5 pm

Meeting ID: 932 9906 7540

Passcode: kitties

I am feeling more relaxed already after looking at those cute cats! Let me know if you have any questions or concerns. Have a great week!

Lyena Chavez
("Yenna")

Head Librarian, McQuade Library
Merrimack College | 315 Turnpike St. | North Andover, MA 01845
Phone: 978-837-5045 | chavezl@merrimack.edu
Make an appointment with me



"Our mission is to enlighten minds, engage hearts, and empower lives."

This Week at McQuade (Updates from Lyena, 11/22)



McQuade Library

Hello

I appreciated hearing President Hopey's updates at Thursday's Senior Leadership Team (SLT) meeting and his positive message that "we are doing so much more than just surviving COVID-19." He discussed spring and fall enrollments, our post-Covid *Agenda for Future* plans, the NECHE Self-study, our successful DEI activities and outcomes, and more. We are all excited to hear that we will be renaming the School of Education and Social Policy the Winston School.

Looking ahead please see below for end-of-semester and winter break hours. These are subject to change, like pretty much everything lately. But I will continue to keep you posted on any changes and keep calendars updated.

11/25: Last Day of Classes, Last day of 24/5 hours; Library closes at 5pm
11/26-11/29: Library Closed; (Remote services available 11/27 remote reading day)
11/30-12/11: Library Open 9am-5pm; weekends closed (remote services available)
12/12-1/10: Winter Break; Library Closed (Remote services available 1/4-1/10)
1/11-1/29: Library Open 9am-5pm; closed on weekends
2/1: 24/5 hours resumes

Shout outs

Shoutout to CJ who is quoted in MLS' Strategic Plan (see pg. 10). Way to represent MC!

Shoutout to all our Library Assistants (Donna, Deb, Anderson, Diane, and Laura) who have staffed the Library Services Desk this semester and enabled us to continue offering 24-5 library hours. Thank you for your good work and see you in the spring!

Thank you to all our terrific student workers:

Allison Beauchesne
Olivia Beauchesne
Gillian Castellanos
Jose Fernandez
Fiona Heffernan
Niamh Lynch
Faith May
Kelsey Montanez
Sofia Quinci
Matthew Sideman
Elizabeth St. Germain
Alison Hannon
Lily Williams

Chris Condon and Gabby created "finals survival bags" for our student workers.



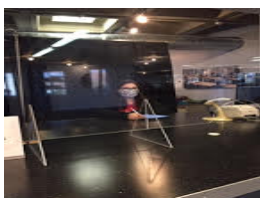
Fuel for Finals!

Congratulations, Sofia

Our super student worker Sofia Quinci is graduating this semester. Here is what she had to say about working at McQuade:

I am a graduating senior double majoring in criminology and sociology with a minor in women's and gender studies. I will be continuing my education here at Merrimack by joining the Double Warrior program for a masters in criminology, after which I hope to go on to get my Ph.D. in sociology. I have been working at McQuade Library since the spring of my Sophomore year and I have loved every minute of it. The entire staff, from the supervisors to the research librarians and beyond are so welcoming. Everyone here is so kind and I have been so grateful to have been part of the McQuade Library community. It has been an absolute joy to work here- thank you everyone for making it so.

We are fortunate to have Sofia continuing her studies here at MC; the entire McQuade staff wishes Sofia the best of luck as she pursues her goals.



Library Instruction

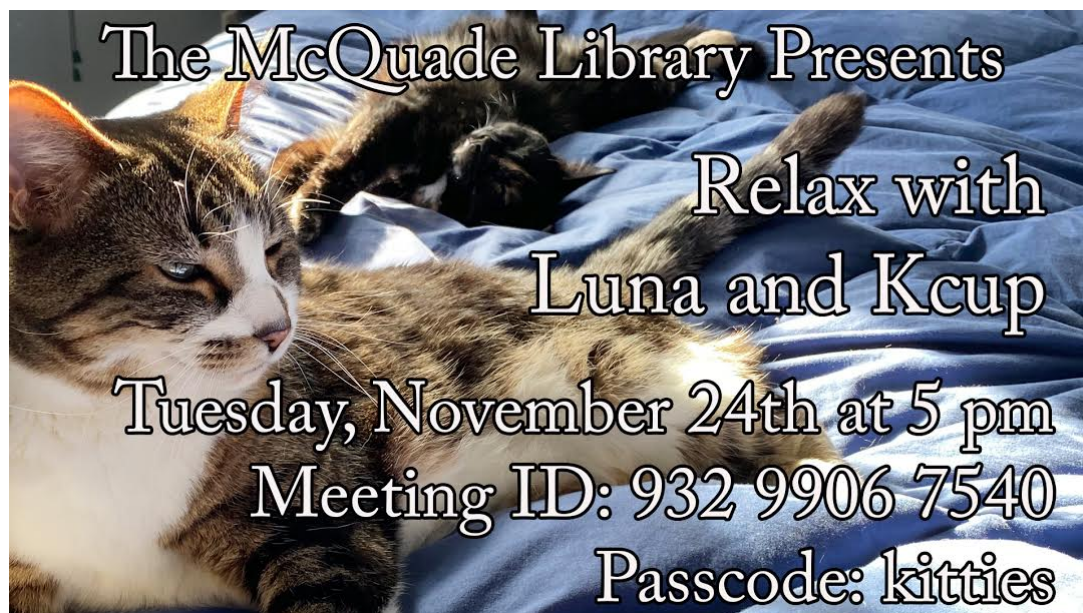
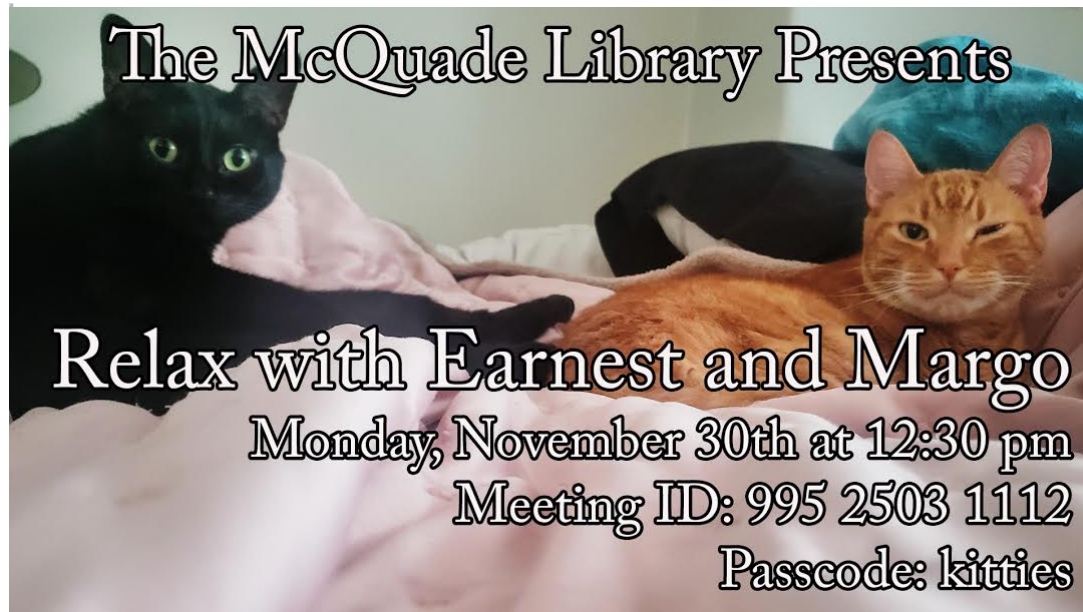
Librarians continue to assist students with end of semester papers, projects, and assignments. Instruction librarians will distribute end-of-semester surveys to faculty members who scheduled library workshops this semester. They will also compile reference and instruction statistics and create a "semester at a glance" infographic displaying instructional activities. In between semesters, librarians will expand and improve online teaching strategies, offer a streaming media workshop to faculty, and investigate digital badging.

Librarians are available during remote reading days and the finals period, so please spread the word if you work with any students who need research assistance.

Community Engagement Update

Moving into our last week on campus and the last weeks of the semester has us focused on supporting students through research assistance and also offering some opportunities to de-stress.

- Thank you for submitting a clip for our good luck on finals video! We'll be sharing this on our socials next week. Catch a sneak peek here. Shout out to Kevin for his help on this!
- Join Gabby and Angélique for virtual Relax with Cats on Nov 24 at 5 pm and Nov 30 at 12:30 pm (password? "kitties"). We'll also share fun animal-themed stress relief resources.



I want to wish everyone a Happy Thanksgiving. 🦃 Give thanks and stay safe.

Lyena Chavez "Yenna")

This semester at McQuade (Updates from Lyena, 12/9)



McQuade Library

Hello

A lot looked different this semester but some things stayed the same. We remained committed to providing what have always been our core, essential services: access to academic resources, information literacy instruction, and personalized research help for our students, faculty, and staff. McQuade staff members continued to help students wherever they are, with librarians being available through email, telephone, and chat to answer both quick questions and in-depth inquiries. Our extensive range of online collections (e-books, e-journals, streaming media) and programs supported hyflex learning. McQuade Librarians continued to work with instructors to develop workshops and other electronic materials tailored to specific courses and online assignments.

We were thrilled to host our first Community Engagement fellow and Health Sciences Intern, both whom not only implemented but truly elevated engagement and partnerships at McQuade during a semester when it was much needed.

I want to thank everyone for their patience, flexibility, and grit during this unusual semester. I appreciate all that each of you are doing to keep McQuade on our path forward. I hope you all enjoy your winter break; please give yourself permission to step away from work, so that you can return with energy and renewed focus.

Stream it!

Streaming video usage skyrocketed this semester! We experienced a **205%** increase from last fall. **WOW!** We began a streaming media group and will offer a "What's Streaming" CETL workshop for faculty in January. Frances and Chris Coflan will continue to compile, analyze, and share usage statistics for all our e-resources, but this statistic is noteworthy.

Streaming Video	Sep-Nov 2019	Sep-Nov 2020	% Change
Alexander Street	516	1,540	198%
Films on Demand	210	710	238%
Kanopy	160	448	180%
Total Streaming	886	2,698	205%

Library Workshops

We facilitated **82** online and in-person research instruction workshops this semester across all schools. We created many instructional videos and continued to expand our collection of research guides. Here are some faculty comments about our workshops from our end-of-semester survey:

These workshops are particularly useful in courses which emphasize a heavy writing component. Upper level courses could benefit as juniors and seniors often require a refresher.

The course required a literature review and students needed to search for peer-reviewed articles. The workshop significantly helped my students to find the related and appropriate articles.

Finding the correct resources in writing a manuscript is an important aspect of scientific writing. I saw students' improvement in this area after the workshop.

Many students never did a research paper before this class and they did an excellent job with their research.

Students had disparate library research skills and this workshop contributed towards bridging their respective educational/research gaps.

Improved the quality and relevance of the materials cited; showed evidence of improved critical thinking in source selection/use; evidenced that sources are cited correctly.

McQuade Library's Instruction Program

Fall 2020 Semester Review

Librarians Conducted

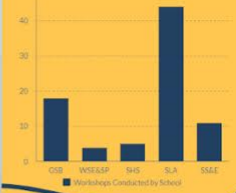
82

Course-Integrated Workshops in all Five Schools



1:1 Research Consultations

Librarians worked with both undergraduate and graduate students to discuss specific assignments, developing effective searches in order to locate appropriate information, and the mechanics of using library resources.



128

IN-DEPTH RESEARCH APPOINTMENTS

Infusing Research Across the Curriculum

1,337

STUDENTS

Reached through customized hands-on workshops

Including 12 workshops designed for graduate students

33

ENGLISH WORKSHOPS

Research skills are a foundational component of Introduction to College Writing

Librarians are able to help students discover new lines of inquiry through research and assist with digital platforms used to make student writing public



Community Engagement Update

The infographic below captures the breadth and depth of the library's community engagement initiatives this semester:



McQuade continues to actively support and enhance the advancement and celebration of diversity, equity, and inclusion (DEI) at Merrimack. This semester, Gabby was selected to serve as a Diversity, Equity, and Inclusion Ambassador. McQuade Library staff participated in our inaugural "Unity in Diversity" days by co-sponsoring an All Abilities Awareness MACKchat event in collaboration with our Accessibility Office. Gabby built an antiracism libguide that has received over 2,250 views so far and worked with Angelique and our Interdisciplinary Institute friends to host a successful *Antiracism Resources: What Works for You* panel.

McQuade hosted our first Community Engagement fellow this semester. Angelique lead the way with some fabulous remote programming -see below for highlights:

Community Engagement Fellowship Fall 2020

In 2020, the McQuade Library hosted its first Community Engagement Graduate Fellow. This document details their first semester of work.



Banned Books Week
Sept. 27-Oct 3
Virtual Scavenger Hunt
22 students/2 winners

Climate Prep Week Events
Sept. 24-30



October is All Abilities Awareness Month!



All Abilities Awareness Month with Accessibility Services Office
3 MACKchats: 100/52/30 attendees
All Abilities Art Gallery: 5 artists
All Abilities Libguide

Voter Engagement with Stevens Service Learning Center

Oct. 6 How to Vote in a Pandemic
30 attendees
2020 Election Libguide: > 300 views
Voter Education Video by LWV ANA



What Works for You: A Dialogue on Antiracism Resources
with Interdisciplinary Institute & DEI Initiative
50 attendees



Social Media Promotion
Content Creation/Scheduling
Good Luck on Finals Video
Advertising Research Help



Relax with Cats
Dec. events with resources
5/8 attendees

- Resource Support for CE Program
- Professional Development
- Staff Engagement Activities
- Libguide creation/revision
- Student assistance

Health Sciences Internship

Naomi Abrego completed a fall semester health sciences internship at McQuade Library. See here for a list of her accomplishments. CJ, Naomi's advisor, noted that working with Naomi was a highlight of the semester. Thanks for all your good work, Naomi.



McQuade Library uses *LibGuides* to curate knowledge and share information and to organize course and subject specific resources. We increase the usage of McQuade's resources and content by showcasing them in LibGuides.

TOP TEN FALL 2020 GUIDES

GUIDE	# of Views
Research Help	74094
Realistic Fiction	14017
How to Cite Sources	8577
Ratios & Industry Averages	4806
General Reference	4593
BUS 1100 Introduction to Business	3704
Graphic Novels	2816
Google Scholar	2792
Antiracism Resources	2264
The Courage to Remember: The Holocaust 1933-1945	2094

I hope you all take time to enjoy the holiday season.

Lyena Chavez
("Yenna")

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Make an appointment with me